



# Furniture Ecommerce: An IT Executive's Guide

As the demand for retail furniture ecommerce continues to grow, furniture retailers no longer have the luxury of solely relying on their brick-and-mortar expertise. Instead, they must adopt ecommerce technology that continues to evolve.

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You can guide your executive team to a solution that will fuel omnichannel growth with a platform:



Designed for The Unique Challenges of the Retail Furniture Industry

- Built in functionality needed for unique furniture use cases
- Tooling that supports complex furniture business rules, product management, and order management
- Integration with legacy ERP systems and Empowerment of small IT teams



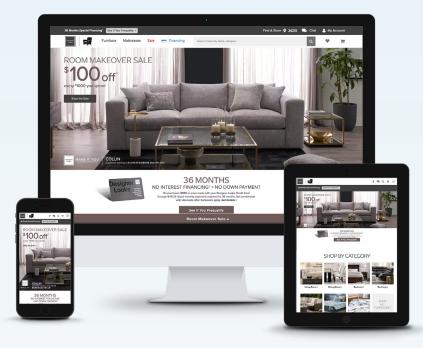
## Built with the Latest Technology

- Scalable and reliable cloud hosting
- Agile software development
- Trouble-free operation
- Robust security protocols and monitoring
- Futureproof architecture and infrastructure

# Why Blueport?

#### Our platform was built with you in mind.

At Blueport, we understand the IT challenges of furniture retailers. Our platform delivers cutting-edge technology features — pre-customized for the retail furniture industry — with the flexibility to meet your **unique challenges and needs**.



# Features To Suit Every IT Need



#### Future-proof and Cloud-native Architecture

- Move from outdated legacy technology to a cloud platform
- Leverage front-end application code and scalable back-end service delivery
- Experience enhanced site speed
- Realize the benefits of much-needed flexibility and adaptability



## Agile Software Development

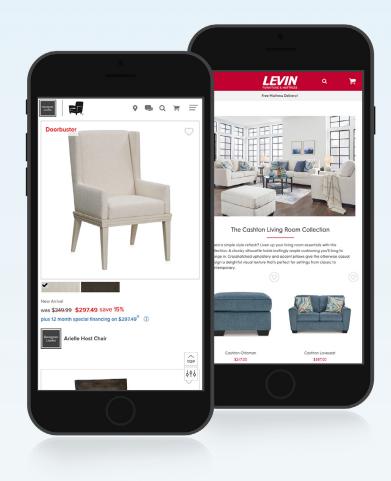
- An <u>API-driven website</u> powered by Cloud-native microservices
- Greater reliability, scalability, and development agility from disaggregated business logic
- The ability to power other applications with APIs
- Unified product data, promotional pricing, and product availability across the enterprise



## Trouble-free Operation

As a full-service, <u>furniture-focused</u> platform, Blueport enables IT teams to focus on other critical business tasks. Blueport includes:

- Website management and content tools which can be put into the hands of merchandising and marketing business users
- Monitoring and support services, as Blueport monitors uptime, manages change requests, and corrects reported bugs
- Ongoing roadmap meetings that ensure coordination of ecommerce and IT efforts across the enterprise
- Continuous improvement.





#### Implementation

- A professional implementation team familiar with furniture, your ERP systems, and your unique challenges
- Strategic, vertically-focused processes and technology that streamline your efforts
- A process with your ecommerce operations team to define and implement store design and business logic
- Meetings between Blueport and your IT team to establish connectivity and deploy a baseline site



### **ERP Integration**

- Continue to <u>leverage your existing</u>
  <u>furniture ERP system</u>
- Rely on the platform to synchronize with and augment your existing software
- Save time, expense, and risk by augmenting instead of replacing critical business processes and software



# Third-party Integrations

- A complete ecosystem of third-party plugins
- <u>Best-in-class partners</u> for PIM, site search, reviews, and more
- Plugins customized for furniture and pre-integrated with the platform



#### Data Security

- PCI compliance
- Top-tier network performance and security monitoring
- Automated <u>fraud detection methodology</u>

# Leverage the Latest Technology in a Purpose-built Solution

An ecommerce platform can power omnichannel furniture sales growth if you choose the right one.

Your furniture ecommerce platform should give you **all the advantages of the latest technology in a solution built for your unique industry.** 

Learn more about Blueport today.

Contact us